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Plaza Premium Group and PT IAS Hospitality Indonesia Collaborate to Elevate Airport Experience for Passengers Travelling Between Indonesia and the World

The alliance expands premium lounge access and strengthens Indonesia's position to expand sales channel for passengers travelling between Indonesia and the world



Mr. Song Hoi See, Founder and CEO of Plaza Premium Group (second from left), and Mr. Ariadevi Hermaini, Director of Commercial at PT IAS Hospitality Indonesia (third from left), signed the collaboration agreement.

Left to right: Mr. Song Kok Full – Director of PPG ; Mr. Song Hoi See, Founder and CEO of Plaza Premium Group; Mr. Ariadevi Hermaini, Director of Commercial of IASH; Mrs. Veronika Pasaribu - Commercial Group Head Of IASH.

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[JAKARTA, 17 February, 2026] – Plaza Premium Group (PPG), the global leader in integrated, 360-degree airport hospitality and passenger service solutions, and PT IAS Hospitality, a subsidiary of InJourney Aviation Services that specialises in premium airport hospitality solutions and operates executive lounges and inflight catering services across key airports in Indonesia, have collaborated to expand premium lounge access for travelers across Indonesia and worldwide.

Under the collaboration, customers of PPG's partners* can access 26 lounges operated by IASH across Indonesia, while customers of IASH's partners can access up to 100 Plaza Premium Lounges globally.

The collaboration leverages PPG's extensive global lounge network, with a presence in some of the world's busiest hubs such as Singapore Changi, Dubai International, London Heathrow, Toronto Pearson, and Dallas Fort Worth. It will better serve IASH's customers and elevate the overall travel experience through PPG's award-winning Plaza Premium Lounge and Plaza Premium First in popular global destinations. At the same time, PPG's global customers flying to Indonesia can enjoy premium airport lounges in airports where PPG does not operate directly, via IASH's nationwide network. By combining PPG's global reach with IASH's deep local presence, the two companies will extend access to premium lounge experiences for more travelers, supporting the growth of both outbound and inbound travel in Indonesia.

As Indonesia's largest airport lounge operator, IASH brings a distinct local strength to this collaboration through its emphasis on Indonesian hospitality and warmth, service-oriented experiences. This unique approach adds meaningful value for Plaza Premium Group's customers travelling through Indonesia, offering them not only premium facilities but also a service experience that reflects the country's renowned friendliness and cultural warmth.

Indonesia is one of the largest Southeast Asian market in terms of passenger volume. Government data shows that Indonesia recorded 15.39 million foreign tourist arrivals in 2025, with projections indicating up to 17.6 million international arrivals by 2026, underscoring continued growth in inbound travel.

Indonesia is also witnessing steady growth in outbound travel. Some of the most popular destinations include Malaysia, Saudi Arabia, Singapore, China, Cambodia, and Australia, all of which are covered under Plaza Premium's lounge network.

"Southeast Asia is a key strategic market for our business, and Indonesia, as the largest economy in ASEAN and a fast-growing tourism market, presents a significant opportunity for growth. We are excited to add IASH's lounges to our growing global lounge network. This partnership underscores PPG's and IASH's shared ambition to raise the bar for airport hospitality by offering a consistent, high-quality lounge experience for business and leisure travelers, whether departing from Indonesia or connecting through major international gateways. At Plaza Premium Group, our mission is to make travel better, and this partnership is another step towards delivering a consistent airport hospitality experience for travelers wherever they go." said **Mr. Song Hoi See, Founder and CEO of Plaza Premium Group.**

"This collaboration further extends the global reach of IASH's airport lounge network. Through our partnership with Plaza Premium Group, IASH lounges will be connected to Plaza Premium Group's extensive global sales and distribution channels, opening wider access for international travelers, airlines, and corporate partners worldwide. By integrating IASH into a world-class global network, this partnership strengthens Indonesia's position as a key gateway in international aviation while reinforcing our commitment to service excellence and an elevated travel experience for both inbound and outbound passengers." said **Mr. Ariadevi Hermaini, Director of Commercial PT IAS Hospitality Indonesia.**



PPG's leadership team with IASH and IAS holding board of directors and commissioners at the signing ceremony.

From left to right: Mr. Farly Arlan Manawan - Director of Fairly Fair Lounge; Mrs. Netty Yuniarti - Director of Banua Lounge; Mr. Oking Ganda Miharja - Independent Commissioner of IASH; Mr. Dick Hor - Regional Finance Director, Southeast Asia & Australia; Mr. Rory Rivanov - Finance & Risk Management Director Of IASH; Mr. Liem Hendra - Owner of Fortace Group, Shareholder of PT Global Buana Premium; Mr. Song Kok Full - Director of PPG; Mr. Joko Pamungkas - President Commissioner Of IASH; Mr. Israwadi - Human Capital Director of IAS; Mr. Song Hoi See, Founder and CEO of PPG; Mr. Ariadevi Hermaini - Commercial Director Of IASH; Mrs. Veronika Pasaribu - Commercial Group Head Of IASH; Mr. Toni Kristiastono - Commissioner Of IASH; Mrs. Meti Handayani - Independent Commissioner Of IASH; Mr. Gindo Sianturi - Operational Director Of IASH; Mr. En Nazri Hamzah, Director of Business Relations and Liaison of PPG; Mr. Rudy Prawira Satya, Finance Director of Fortace Group and Mr. Cavin Loh, Regional General Manager – PPG Southeast Asia – Malaysia, Indonesia, Cambodia, and Thailand.

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PLAZA PREMIUM GROUP

Plaza Premium Group (PPG) is the global leader in integrated airport hospitality and passenger service solutions, operating the largest network of airport lounges worldwide and offering a 360-degree airport hospitality experience with 14 brands under its portfolio, operating in 150 countries across 600 international and domestic airports and serving 30 million passengers annually. With a mission to Make Travel Better, the group introduced the world's first independent airport lounge concept in 1998. Plaza Premium Lounge, Plaza Premium First - award-winning airport lounges, Aerotel - the world's largest airport transit hotel chain, Refreshhh by Aerotel, ALWAYS - airport passenger services, airport dining concepts, Smart Traveller - innovative digital experience and rewards platform, and One Travel Experience Ecosystem (OneTECO), the group is at the forefront of transforming airport experiences for the better through innovative and human-led solutions. PPG's commitment extends beyond its brands, as it also provides lounge management and hospitality solutions to leading airlines, alliances, and corporations worldwide. Plaza Premium Group has over 177 accolades, demonstrating its exceptional achievements and

commitment to service excellence. Notably, the group has received the prestigious "World's Best Independent Airport Lounge" award at the World Airline Awards by Skytrax for nine consecutive years from 2016 to 2025. With a team of over 7,000 dedicated professionals worldwide, and through a continuous pursuit of innovation and excellence, the group is experiencing exponential growth globally.

To learn more: <https://www.plazapremiumgroup.com/>

Connect with us: FB, IG, @plazapremiumlounge and WeChat @PlazaPremiumGroup

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IAS Hospitality Indonesia

PT IAS Hospitality Indonesia is a subsidiary of InJourney Aviation Services (IAS), specializing in providing hospitality services within airport environments. Our core business units include Airport Lounges, Inflight Catering, Concierge Services, and Corporate Travel Management. Today, IAS Hospitality stands as the largest Airport Hospitality company in Indonesia, operating 26 airport lounges, 1 unit of Inflight Catering, and 15 Concierge service points across 19 airports throughout Indonesia. As part of InJourney Aviation Services, under the umbrella of InJourney – Indonesia's Tourism and Aviation State-Owned Holding Company, IAS Hospitality is strategically positioned within a strong national ecosystem. This structure ensures cross-sector synergies, robust industry support, and sustainable growth, making IAS Hospitality an integral part of transforming Indonesia's tourism and aviation services to a world-class standard.

To learn more: <https://iash.id/>

Connect with us: FB, IG, Likendin @ias.hospitality



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